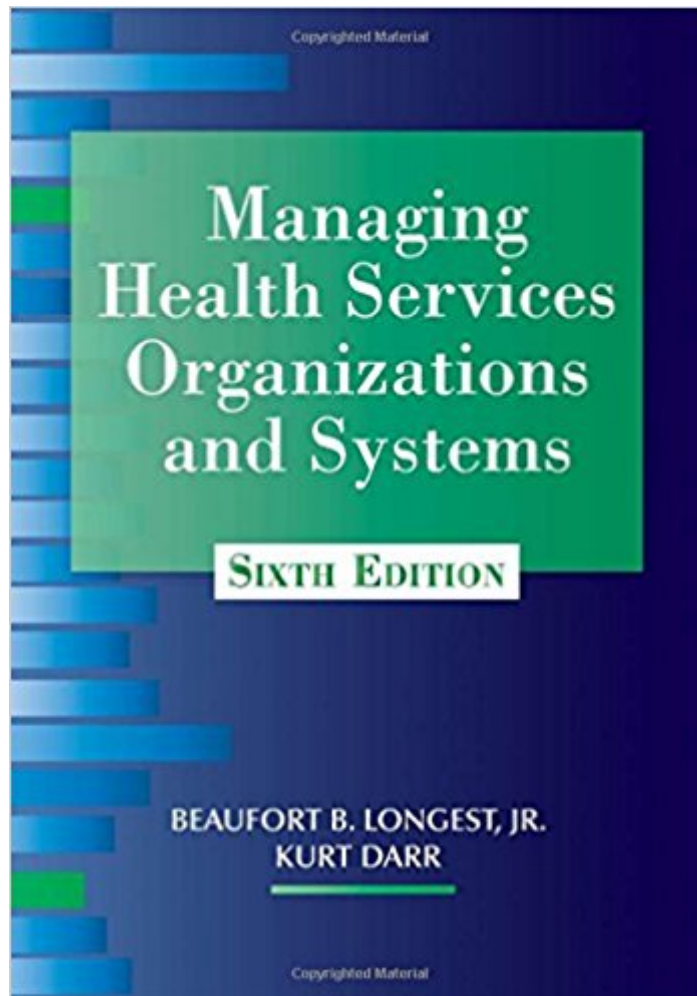




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# Managing Health Services Organizations And Systems



## Synopsis

Thoroughly revised and updated, the new 6th edition keeps pace with the changing healthcare landscape in the U.S. and with the demands placed on its healthcare leaders. Grounded in the practices of continuous quality and performance improvement at all levels of an organization, the latest edition examines virtually every aspect of health services leadership and management, from day-to-day decision making to personnel and resource management to transformational change processes. Instructive to students preparing for careers in health services management and as a permanent reference for current health services executives, making this text the most definitive and comprehensive resource available today! New to the 6th edition: Updated content in every chapter; more than 30 engaging new case studies; challenging new discussion questions; new sections on project management, emergency preparedness, patient and staff safety, infection control, employee stress, hazardous materials, sharps injuries, workplace violence, and waste management; fully updated glossary of abbreviations; downloadable instructor support materials for every chapter!

## Book Information

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## Customer Reviews

Beaufort B. Longest, Jr., is the M. Allen Pond Professor and Director of the Health Policy Institute in the Department of Health Policy and Management at the Graduate School of Public Health at the University of Pittsburgh. Professor Longest holds a Ph.D. from Georgia State University. He is a fellow of the American College of Healthcare Executives and holds memberships in the Academy of Management, AcademyHealth, American Public Health Association, and the Association for Public

Policy Analysis and Management. He is an elected member of the Beta Gamma Sigma Honor Society in Business as well as of the Delta Omega Honor Society in Public Health. His research has led to numerous peer-reviewed articles published in respected national and international journals. He has authored or co-authored 10 books and 30 chapters. Professor Longest's current research and scholarship address corporate citizenship, policy making, and governance and management in health settings. His work in these areas has underpinned his most recent books, *Managing Health Programs and Projects* and *Health Policymaking in the United States*. Longest consults with health care organizations and systems, universities, associations, and government agencies on health policy and management.

Kurt Darr is Professor of Hospital Administration in the Department of Health Services Management and Leadership and Professor of Health Care Sciences at The George Washington University. He holds the Doctor of Science from The Johns Hopkins University and the Master of Hospital Administration and Juris Doctor from the University of Minnesota. Dr. Darr completed his administrative residency at Rochester (Minnesota) Methodist Hospital and subsequently worked as an administrative associate at the Mayo Clinic. After being commissioned in the U.S. Navy, he served in administrative and educational assignments at St. Albans Naval Hospital and Bethesda Naval Hospital. He completed postdoctoral fellowships with the Department of Health and Human Services, the World Health Organization, and the Accrediting Commission on Education for Health Services Administration. Dr. Darr is a Fellow of the American College of Healthcare Executives, a member of the District of Columbia and Minnesota Bars, and serves as a mediator in the Superior Court of the District of Columbia. He serves on commissions and committees for various professional organizations, including The Joint Commission on Accreditation of Healthcare Organizations, the American College of Healthcare Executives, and the Commission on Accreditation of Healthcare Management Education. He is a voluntary consultant to several hospitals in the District of Columbia metropolitan area. Dr. Darr regularly presents seminars on health services ethics, hospital organization and management, quality improvement, and the application of the Deming method in health services. He is the author and editor of several books used in graduate health services administration programs and numerous articles on health services topics.

Fantastic resource for those managing or learning to manage healthcare systems. This text comprehensively covers all aspects of healthcare management. I will admit the abbreviations are over used for a graduate level survey course text, but that is my only complaint. I feel confident I will use this text for many years to come.

This book is painful to read and an information overload. Although all relevant, be prepared to expand your knowledge. With 6ish pages of acronyms in the index be prepared to know and recognize these codes throughout the text. In regards to the book, it is difficult to keep pages open being that it is a hardcover. I am worried the binding will loosen eventually over time.

This book redefines the term "comprehensive". It is thick, dense, and full of a lot of great information on health service organizations and health systems. Probably not the best choice for an introductory 500-level course, but good as a reference nonetheless.

very boring textbook but does the job when getting assignments done

I purchased the kindle version due to pricing. I am utilizing the book for my graduate class.

Only got it because it was mandatory for my class. Didn't learn much

Excellent book! Very detailed. It arrived fast and was in great condition for the class.

Great condition. Saved a lot of money. definitely the way to go for school books!

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